

# 172

## Route Guide & Hazard Awareness

*ALDWYCH - WATERLOO - ELEPHANT & CASTLE  
OLD KENT ROAD - NEW CROSS GATE - BROCKLEY RISE*



Photo | Mark Colegate



# CONTENTS

## **FULL ROUTE 172 MAP**

Between  
Aldwych and  
Elephant & Castle.

**3**

## **FULL ROUTE 172 MAP**

Between  
Elephant & Castle  
and Old Kent  
Road.

**4**

## **FULL ROUTE 172 MAP**

Between Old  
Kent Road and  
Shardeloes Road.

**5**

## **FULL ROUTE 172 MAP**

Between  
Shardeloes Road  
and Brockley Rise.

**6**

## **RUNNING LIGHT**

To and from  
Brockley Rise.

**7**

## **RUNNING LIGHT**

To and from  
Aldwych, East  
Arm.

**8**

## **IN SERVICE**

Route guide  
from Aldwych to  
Brockley Rise.

**9**

## **IN SERVICE**

Route guide  
from Brockley  
Rise to Aldwych.

**10**

## **ALDWYCH**

Terminus point  
and map.

**11**

## **WATERLOO, CONCERN HALL APPROACH**

Curtailment  
point and map.

**12**

## **WATERLOO, CORNWALL RD**

Turning point  
and map.

**13**

## **ELEPHANT & CASTLE**

Turning point  
and map.

**14**

## **NEW KENT ROAD**

Turning point  
and map.

**15**

## **BRICKLAYERS ARMS**

Curtailment point  
and map.

**16**

## **NEW CROSS GATE**

Curtailment point  
and map.

**17**

## **NEW CROSS GARAGE**

Curtailment point  
and map.

**18**

## **BROCKLEY CROSS**

Turning point  
and map.

**19**

## **BROCKLEY RISE**

Terminus point  
and map.

**20**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**21**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**22**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**23**

## **AT THE GARAGE**

General  
information and  
safety at the  
garage.

**24**

## **CODES & PROCEDURES**

Facility codes,  
curtailment abrv  
& emergency radio  
procedure.

**25**

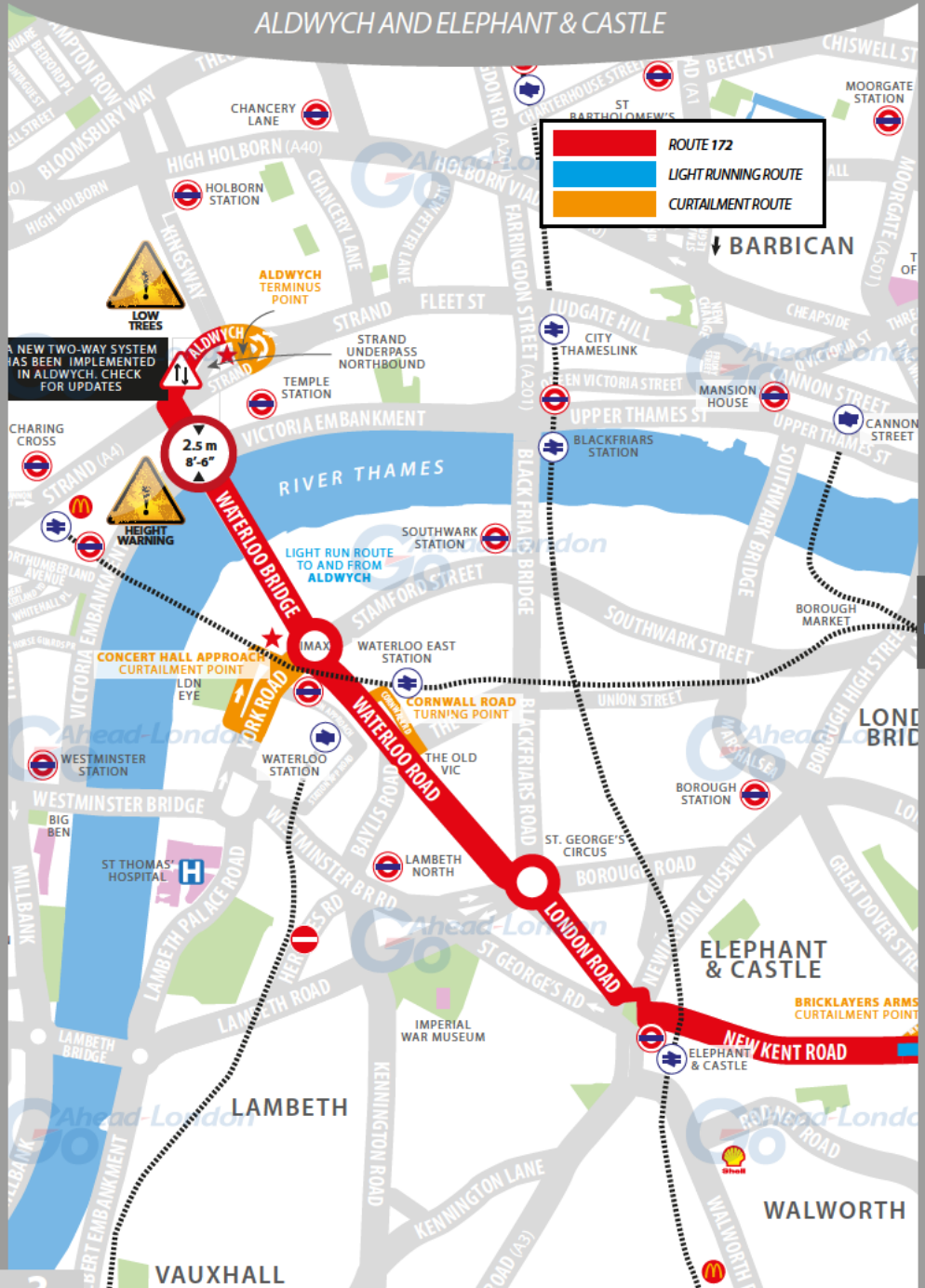
## **THINGS TO REMEMBER**

Make notes along  
the way.

**26**

# ROUTE 172 MAP

ALDWYCH AND ELEPHANT & CASTLE



A NEW TWO-WAY SYSTEM HAS BEEN IMPLEMENTED IN ALDWYCH. CHECK FOR UPDATES

GOTO PAGE 4

# ROUTE 172 MAP

ELEPHANT & CASTLE AND OLD KENT ROAD

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU ON  
**ROUTE 172.**  
ENJOY!



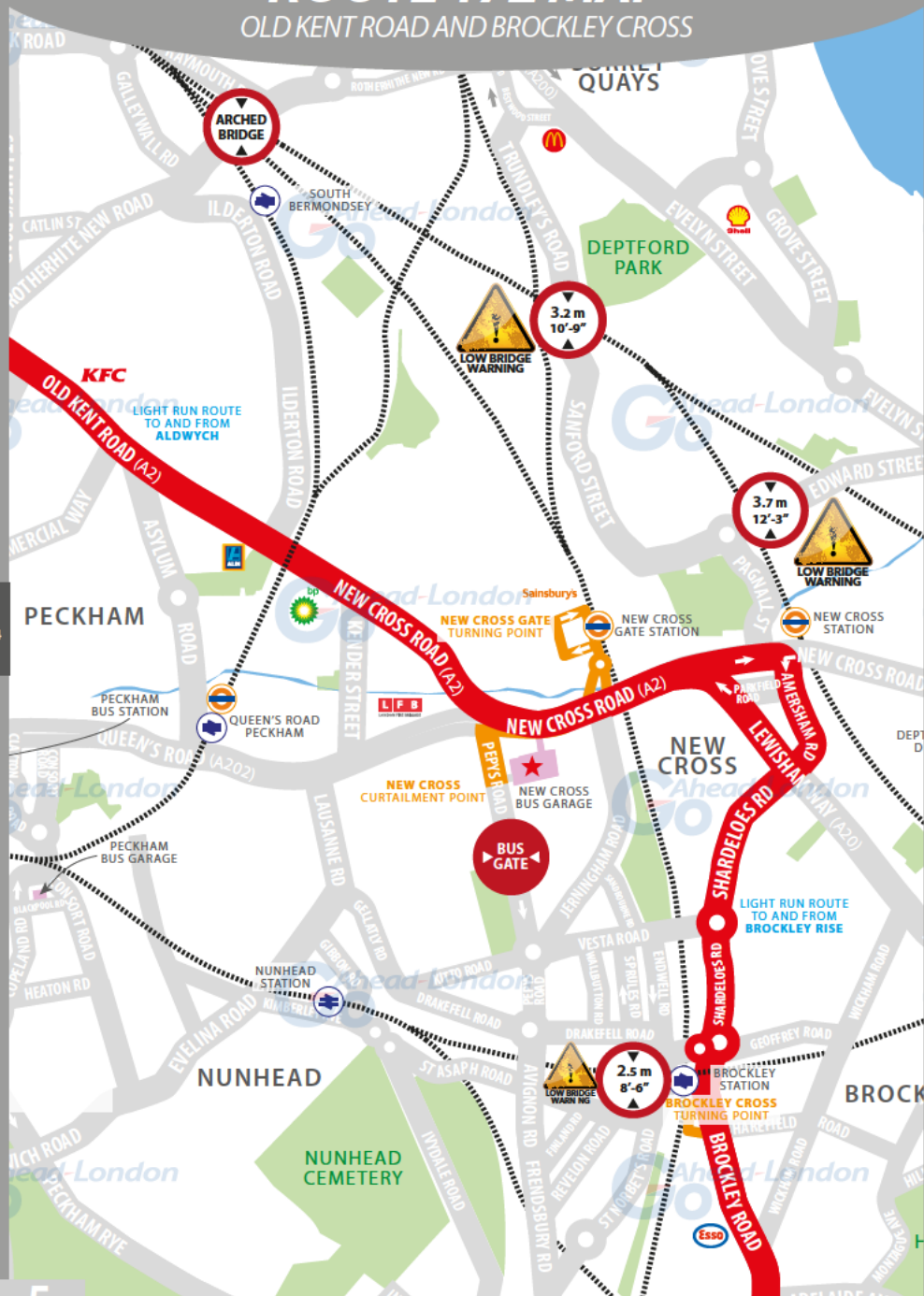
GO TO  
PAGE 3

GO TO  
PAGE 5



# ROUTE 172 MAP

## OLD KENT ROAD AND BROCKLEY CROSS

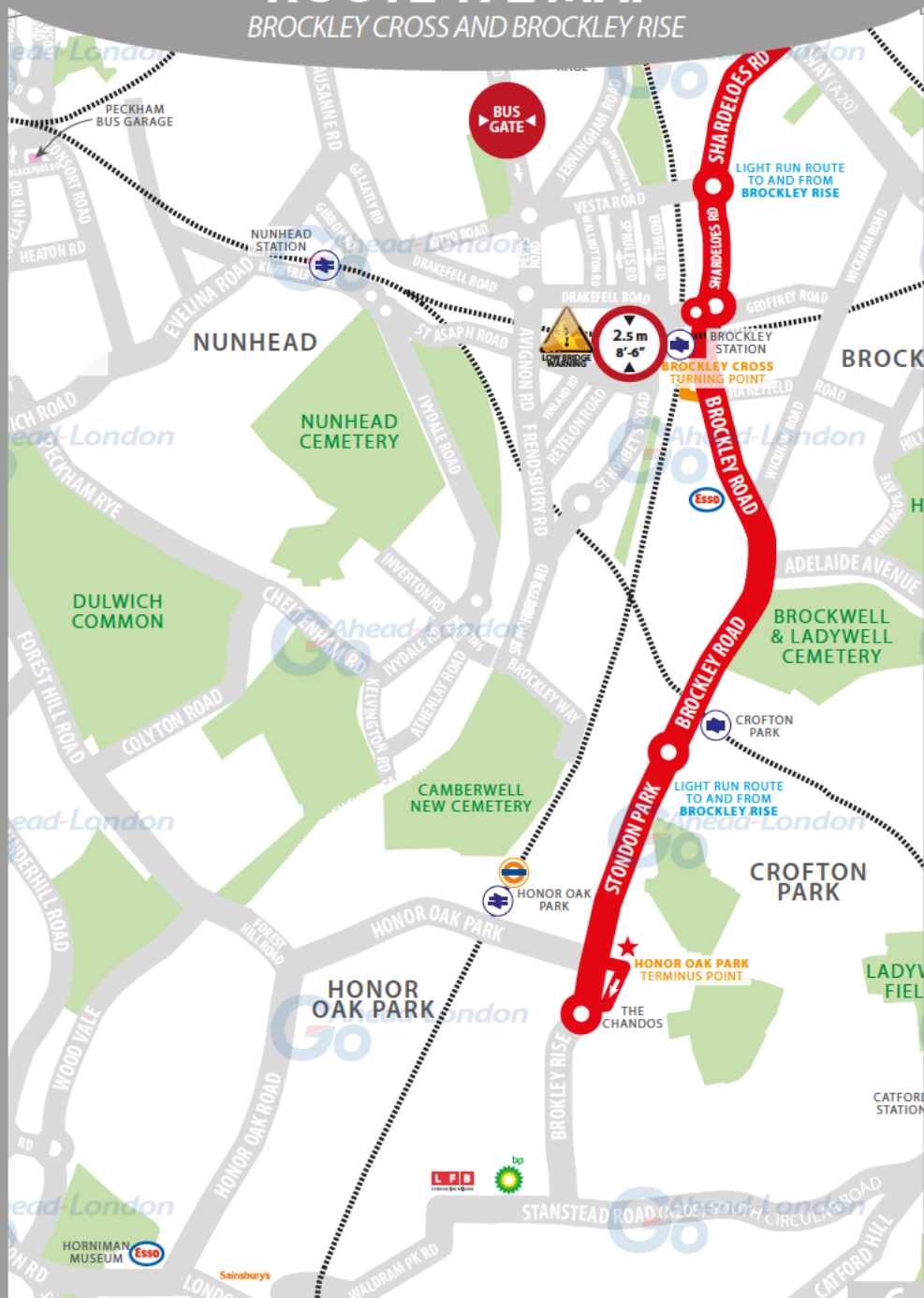


GO TO  
PAGE 4

GO TO  
PAGE 6

# ROUTE 172 MAP

BROCKLEY CROSS AND BROCKLEY RISE



# RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS:  
**NOT IN SERVICE**  
LOG OFF IBUS  
IF RUNNING  
LIGHT

## TO BROCKLEY RISE HONOR OAK PARK

- From **New Cross Garage** exit via slope, turn right onto New Cross Road **A2**
- Continue ahead onto one-way system and turn right onto Amersham Road
- At traffic light, continue ahead onto Shardeloes Road
- At mini-roundabout, continue ahead onto Shardeloes Road
- At roundabout, take 2nd exit onto Brockley Cross **B218**
- At roundabout, take 1st exit onto Brockley Road
- Continue ahead onto Stondon Park (*Crofton Park station on left*)
- At traffic light, turn left onto Honor Park Road to **stand**

## FROM BROCKLEY RISE HONOR OAK PARK

- From **Honor Oak Park** stand, continue ahead on Honor Oak Park
- At junction, turn right onto Brockley Rise
- At roundabout, take 2nd exit onto Stondon Park **B218**
- Continue ahead onto Stondon Park and Brockley Rd (*past Crofton Park station*)
- At roundabout, take 2nd exit onto Brockley Cross **B218**
- At 2nd roundabout, take 1st exit onto Shardeloes Road
- At mini-roundabout, continue ahead onto Shardeloes Road
- At traffic light, turn left onto Lewisham Way (*one-way system*) **A20**
- At traffic light, follow the road left onto New Cross Road **A2**
- Continue ahead on New Cross Road (*past New Cross Garage on left*) **A2**
- Turn left onto Pepys Road (*enter via Pepys Road entrance*)



STRAND UNDERPASS  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

Refers to underpass, north-side of Waterloo Bridge in Aldwych



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO ALDWYCH EAST ARM

- From **New Cross Garage** exit via slope, turn left onto New Cross Road **A2**
- At traffic light, keep left on right lane and follow road onto Old Kent Road **A2**
- At traffic light, continue ahead onto Old Kent Road **A2**
- Continue ahead onto Old Kent Road (*past McDonald's on left*) **A2**
- At one-way system (Bricklayers Arms), take 1st exit onto New Kent Road **A201**
- Follow road towards the right at roundabout and stay on the right lane **A201**
- At traffic light, turn right onto London Road (*contraflow bus lane*) **A201**
- At traffic light, follow road towards left onto Waterloo Road (*2nd exit*) **A301**
- Follow Waterloo Road to the right (*past Waterloo station on left*)
- At IMAX roundabout, take 2nd exit onto Waterloo Bridge via Tenison Way
- Continue ahead on Waterloo Bridge and keep on left lane **A301**
- At traffic light, turn right onto Aldwych (*west arm*) **A4**
- Continue ahead onto Aldwych (*east arm*) to **stand**. See poster on new stand

## FROM ALDWYCH EAST ARM

- At **stand**, continue via Aldwych, Strand and onto Melbourne Place
- At junction, turn left onto Aldwych (*two-way system*) **A4**
- At traffic light, continue ahead onto Lancaster Place (*towards Waterloo Bridge*)
- Continue ahead onto Waterloo Bridge **A301**
- At IMAX roundabout, take 2nd exit onto Waterloo Road (*under railway bridge*)
- Continue ahead on Waterloo Road (*past Waterloo station on right*) **A301**
- Follow one-way system at St George's Circus onto London Road **A301**
- At traffic light, turn left and take 2nd exit onto New Kent Road **A201**
- Keep left (do not go onto the flyover) and continue onto Bricklayers Arms
- On Bricklayer's Arms one-way system, take 3rd exit onto Old Kent Road **A2**
- Continue ahead onto Old Kent Road (*past Tesco's on the left*) **A2**
- Continue ahead onto New Cross Road (*towards New Cross*) **A2**
- Continue ahead onto New Cross Road (*past New Cross Garage on the right*) **A2**
- Enter New Cross Sainsbury's loop and exit
- At traffic light, turn right onto New Cross Road **A2**
- Continue ahead on New Cross Road (*past New Cross Garage on left*) **A2**
- Turn left onto Pepys Road (*enter via Pepys Road entrance*)

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE OF ROUTE  
UNLESS ADVISED  
BY IBUS

## TO BROCKLEY RISE HONOR OAK PARK

- At **stand**, continue ahead on Melbourne Place
- At junction, turn left onto Aldwych (*two-way system*) **A4**
- At traffic light, continue ahead onto Lancaster Place (*towards Waterloo Bridge*)
- Continue ahead onto Waterloo Bridge **A301**
- At IMAX roundabout, take 2nd exit onto Waterloo Road (*under railway bridge*)
- Continue ahead on Waterloo Road (*past Waterloo station on right*) **A301**
- Follow one-way system at St George's Circus onto London Road **A301**
- At traffic light, turn left and take 2nd exit onto New Kent Road **A201**
- Keep left (do not go onto the flyover) and continue onto Bricklayers Arms
- On Bricklayer's Arms one-way system, take 3rd exit onto Old Kent Road **A2**
- Continue ahead onto Old Kent Road (*past Tesco's on the left*) **A2**
- Continue ahead onto New Cross Road (*towards New Cross*) **A2**
- At traffic light, continue onto New Cross Road (*past New Cross Garage*) **A2**
- Continue ahead onto one-way system and turn right onto Amersham Road
- At traffic light, continue ahead onto Shardeloes Road
- At mini-roundabout, continue ahead onto Shardeloes Road
- At roundabout, take 2nd exit onto Brockley Cross **B218**
- At roundabout, take 1st exit onto Brockley Road
- Continue ahead onto Stondon Park (*Crofton Park Station on left*)
- At traffic light, turn right onto Honor Park Road to **stand**



MANTLE ROAD  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

West of Brockley Cross in Brockley

# ROUTE DIRECTIONS

RUNNING IN SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO ALDWYCH EAST ARM

- At **Honor Oak Park** stand, continue ahead on Honor Oak Park
- At junction, turn right onto Brockley Rise
- At roundabout, take 2nd exit onto Stondon Park **B218**
- Continue ahead onto Stondon Park and Brockley Rd (*past Crofton Park station*)
- At roundabout, take 2nd exit onto Brockley Cross **B218**
- At 2nd roundabout, take 1st exit onto Shardeloes Road
- At mini-roundabout, continue ahead onto Shardeloes Road
- At traffic light, turn left onto Lewisham Way (*one-way system*) **A20**
- At traffic light, follow the road left onto New Cross Road **A2**
- Continue ahead on New Cross Road (*past New Cross Garage on left*) **A2**
- At traffic light, keep left on right lane and follow road onto Old Kent Road **A2**
- At traffic light, continue ahead onto Old Kent Road **A2**
- Continue ahead onto Old Kent Road (*past McDonald's on left*) **A2**
- At one-way system (Bricklayers Arms), take 1st exit onto New Kent Road **A201**
- Follow road towards the right at roundabout and stay on the right lane **A201**
- At traffic light, turn right onto London Road (*contraflow bus lane*) **A201**
- At traffic light, follow road towards left onto Waterloo Road (*2nd exit*) **A301**
- Follow Waterloo Road to the right (*past Waterloo station on left*)
- At IMAX roundabout, take 2nd exit onto Waterloo Bridge via Tenison Way
- Continue ahead on Waterloo Bridge and keep on left lane **A301**
- At traffic light, turn right onto Aldwych (*west arm*) **A4**
- Continue onto Aldwych (*east arm*) to **stand** (*on Strand or Melbourne Place*)



ALDWYCH  
TWO-WAY SYSTEM

NEW SYSTEM. GYRATORY  
REMOVED. CARE AND CAUTION

North of Waterloo Bridge in Aldwych

# ALDWYCH

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

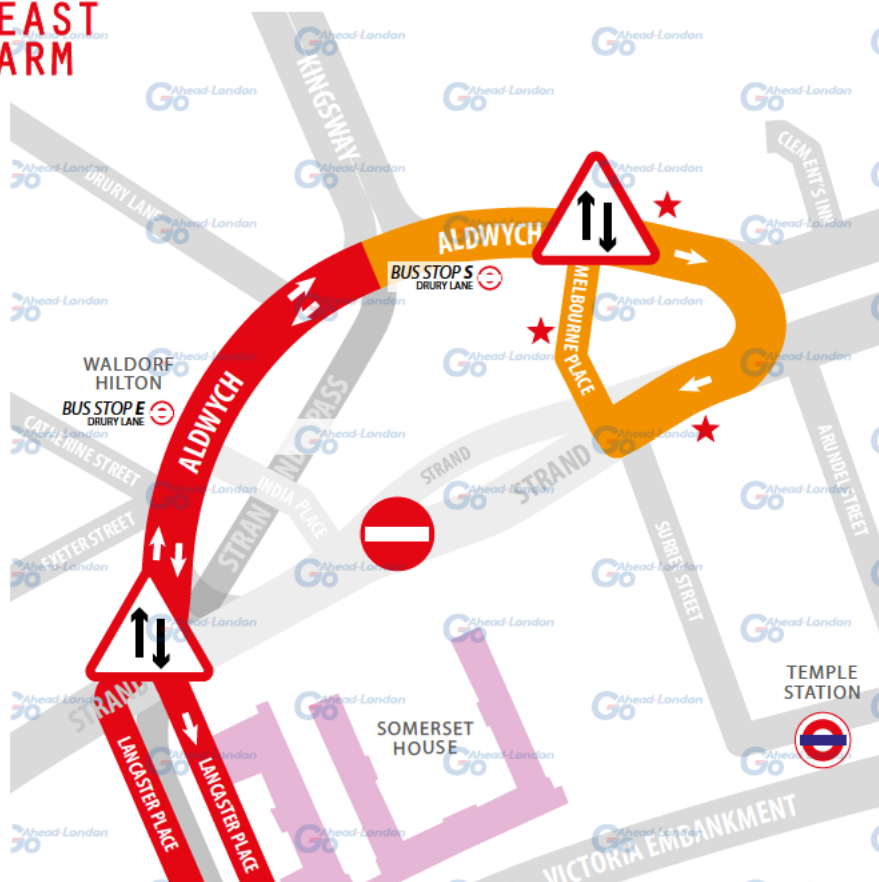
From Brockley Rise. Proceed from Aldwych via Strand to stand.  
Set down on Aldwych at **BUS STOP E**.

Towards Brockley Rise. From Melbourne Place, depart to Aldwych.  
Pick up on Aldwych at **BUS STOP S**.

Public stand on north side of Aldwych (east arm). Additional overflow stand on the south side of Strand and Melbourne Place.

Blind display: **ALDWYCH**.

## EAST ARM



# WATERLOO

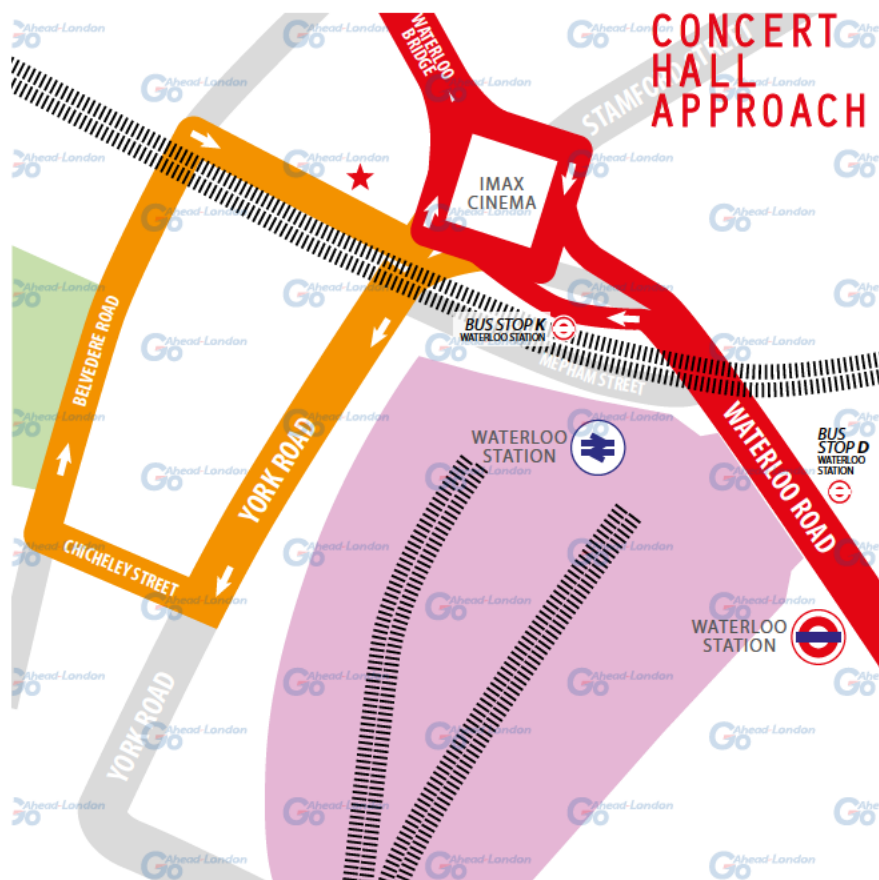
CURTAILMENT POINT

PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

**From Brockley Rise.** Proceed from Waterloo Road via Tenison Way, York Road, Chicheley Street, Belvedere Road and Concert Hall Approach to stand. Set down on Waterloo Road at **BUS STOP F**.

**Towards Brockley Rise.** From stand, depart via Concert Hall Approach and Tenison Way to Waterloo Road. Pick up on Waterloo Road at **BUS STOP D**.

Public stand for 3 buses in marked bays on north side of Concert Hall Approach.  
**Blind display: WATERLOO.**







# ELEPHANT & CASTLE

TURNING POINT

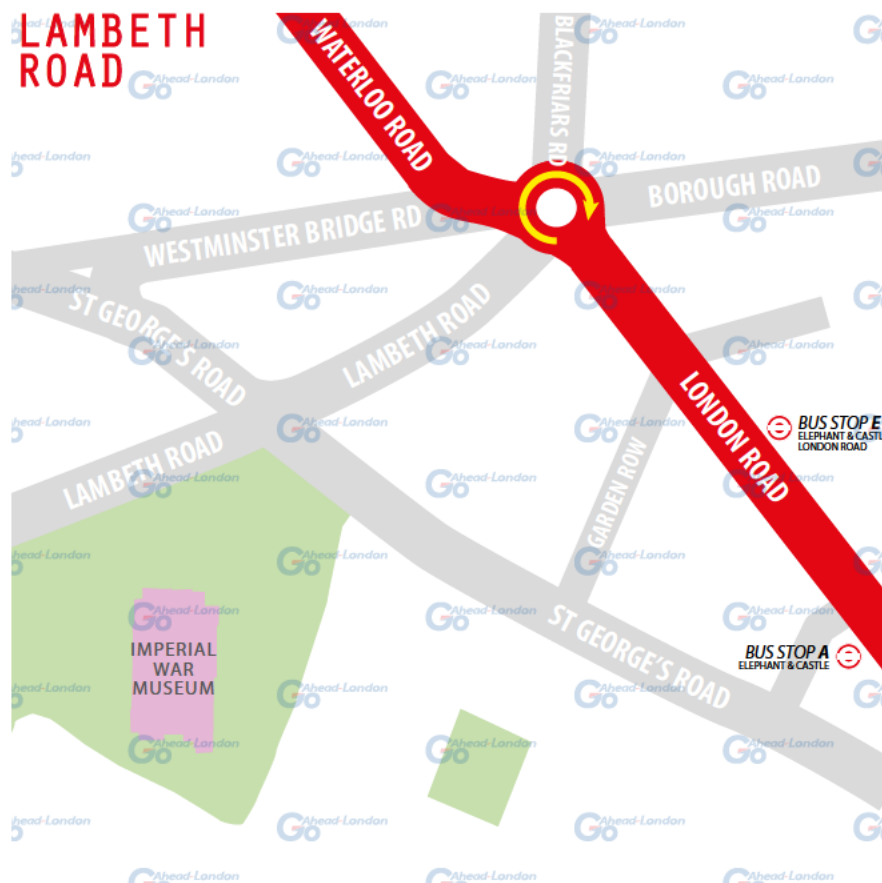
**TURNING  
POINT ONLY.  
BUSES MUST NOT  
STAND.**

**From Brockley Rise.** Proceed from London Road via St George's Circus. Set down on London Road at **BUS STOP A.**

**Towards Brockley Rise.** Depart to London Road. Pick up on London Road at **BUS STOP E.**

Turning point only - buses must not stand.

**Blind display:** **ELEPHANT & CASTLE.**



# NEW KENT ROAD

TURNING POINT

**TURNING POINT ONLY.**  
**BUSES MUST NOT STAND.**

**From Aldwych.** Proceed from New Kent Road via Bricklayers Arms Roundabout and Bricklayer's Arm.

Set down on New Kent Road at **BUS STOP J.**

**Towards Aldwych.** Depart to New Kent Road.

Pick up on New Kent Road at **BUS STOP N.**

Turning point only - buses must not stand.

**Blind display:** **BRICKLAYERS ARMS.**



# BRICKLAYERS ARMS

CURTAILMENT POINT

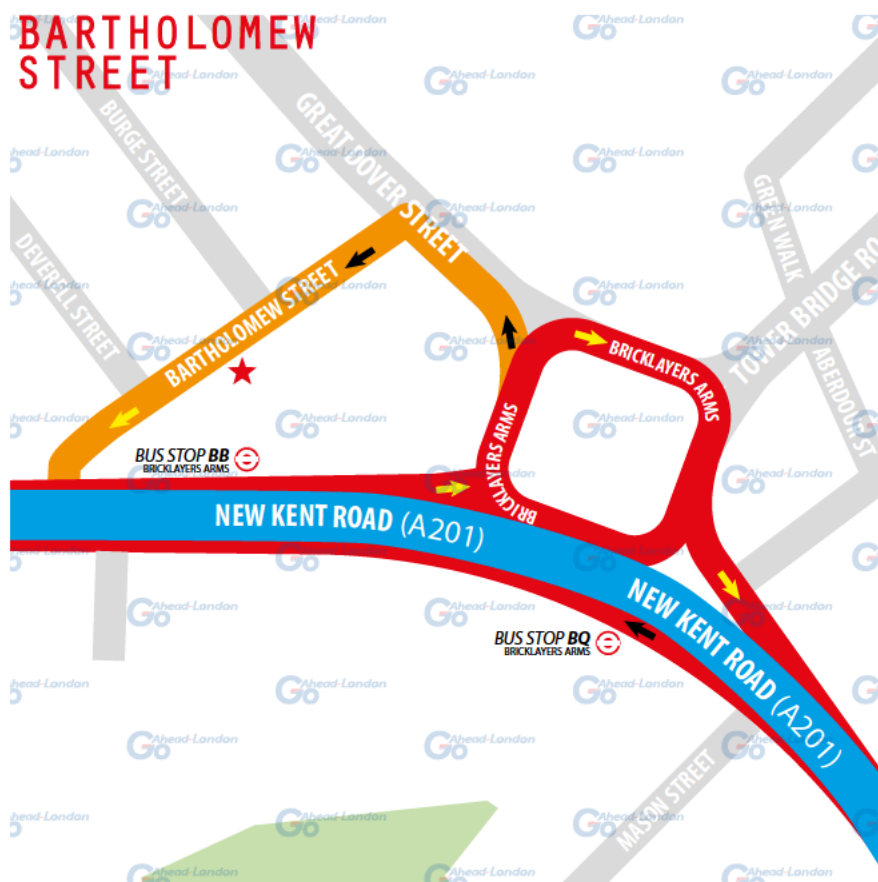
PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

From Brockley Rise. Proceed from Old Kent Road via Bricklayers Arms Roundabout, Great Dover Street and Bartholomew Street to stand. Set down on Bricklayers Arms at **BUS STOP BQ**.

Towards Brockley Rise. From stand, depart via Bartholomew Street to New Kent Road. Pick up on New Kent Road at **BUS STOP BB**.

Public stand for two buses on south side of Bartholomew Street.

Blind display: **BRICKLAYERS ARMS**.







# NEW CROSS GARAGE

CURTAILMENT POINT

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
RIBAS KEY ON  
EVERY TRIP

From Brockley Rise. Proceed from New Cross Road via Pepys Road and New Cross Garage to stand. Set down on New Cross Rd at **BUS STOP J**.

Towards Brockley Rise. From stand, depart via New Cross Bus Garage to New Cross Road. Pick up on New Cross Road at **BUS STOP R**.

Private stand in New Cross Bus Garage on south side of New Cross Road.

Blind display: **NEW CROSS GATE**.



# BROCKLEY CROSS

TURNING POINT

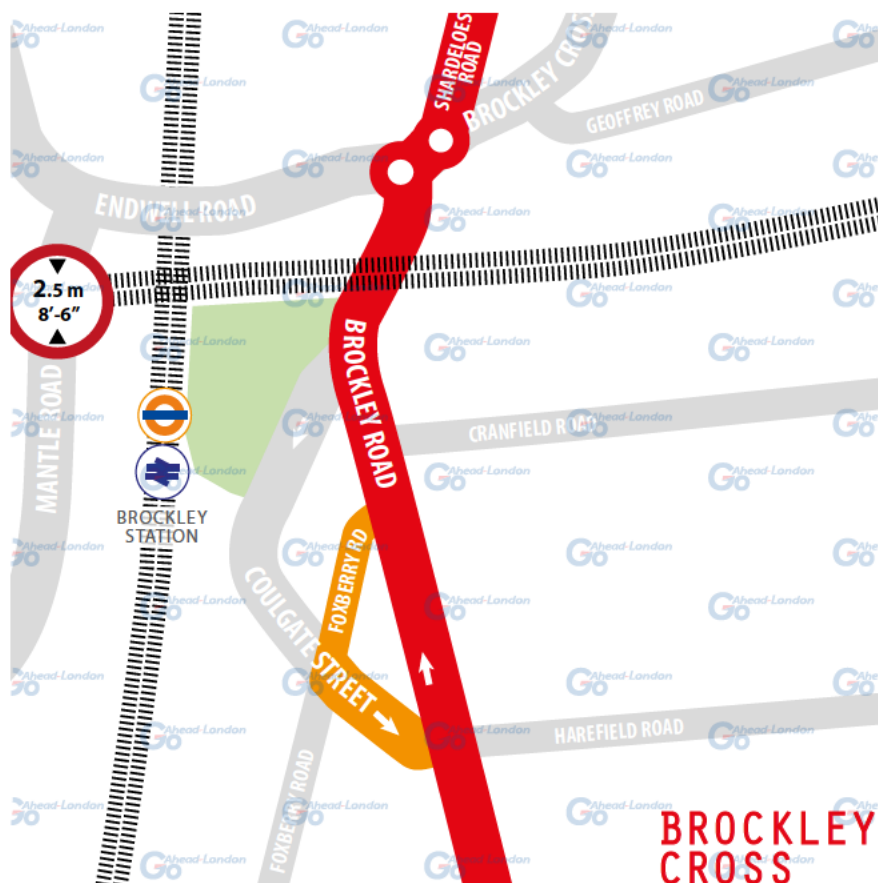
**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Aldwych.** Proceed from Shardeloes Road via Brockley Cross, Brockley Road, Foxberry Road, Coulgate Street and Brockley Cross. Set down on Shardeloes Road at **BUS STOP MILLMARK GROVE**.

**Towards Aldwych.** Depart to Shardeloes Road. Pick up on Shardeloes Road at **BUS STOP MILLMARK GROVE**.

Turning point only - buses must not stand.

Blind display: **BROCKLEY CROSS**.



# BROCKLEY RISE

TERMINUS POINT

PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

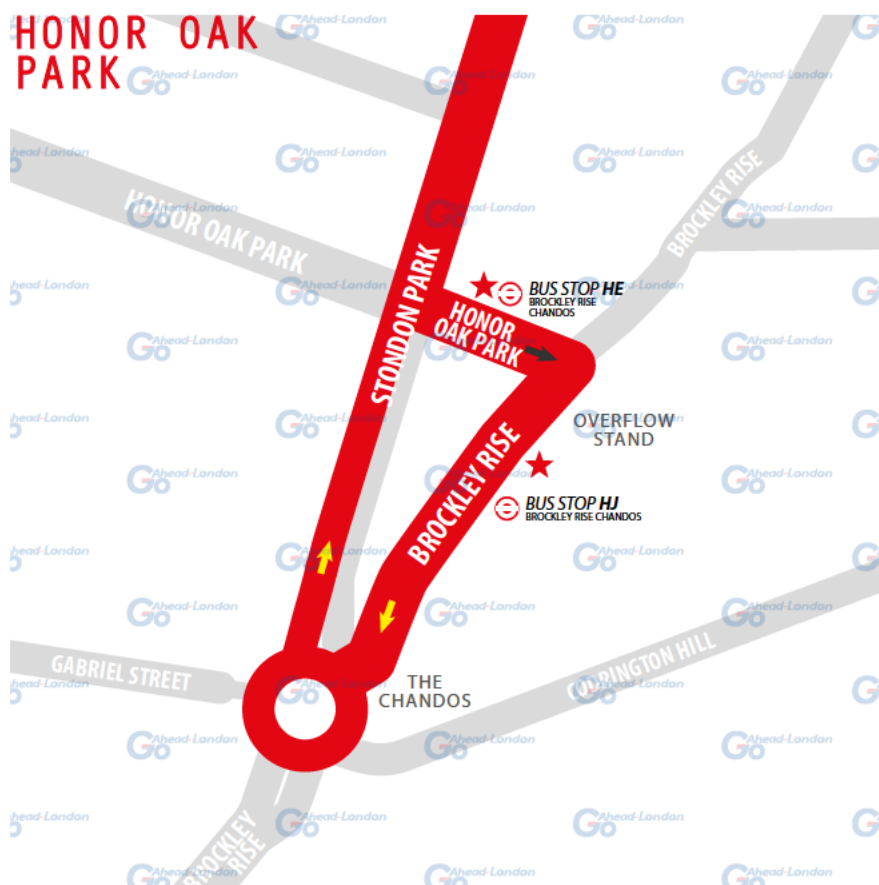
**From Aldwych.** Proceed from Honor Oak Park via Brockley Rise to stand. Set down on Honor Oak Park at **BUS STOP HE**.

**Towards Aldwych.** Depart to Brockley Rise.

Pick up on Brockley Rise / Chandos at **BUS STOP HJ**.

Public stand for one bus on north side of Honor Oak Park. Additional overflow stand for two buses on east side of Brockley Rise.

**Blind display:** **BROCKLEY RISE**



# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **RAISED KERB | HONOR OAK PARK**

At the stand. Raised or high kerb due to road sinking in. Care and caution when entering the stand.

## **TRAFFIC APPROACHING | BROCKLEY RISE**

From bus stand. Right turn ahead. Care and caution. Check traffic approaching from the left and be ready to give way.

## **ROUNDABOUT | BROCKLEY CROSS ROUNDABOUT**

Mini roundabout, road layout, double roundabout, cyclists. Awareness and planning, lookout for cyclists.

## **LEFT TURN | HONOR OAK PARK JUNC STONDON PARK**

Brockley Rise Stondon Park junction with Honor Oak Park When approaching traffic lights, nearside lane is left turn only, but vehicles may proceed straight Take care and caution when approaching bus stop.

## **PARKED VEHICLES | HONOR OAK PK JUNC STONDON PARK**

Towards the stand. Parked vehicles in the offside on Honor Oak Park making it difficult to turn into Honor Oak Park. When turning left at the junction between Honor Oak Park and Stondon Park, please check parked vehicles in the offside are not blocking the way. Take care and caution when making the turn.

## **TRAFFIC | BROCKLEY ROAD JUNC ADELAIDE AVE**

Traffic turning right make it difficult to proceed straight ahead. Care and caution.

## **BUS STAND | BROCKLEY ROAD CEMETERY**

Buses must park on the stand outside the cemetery after 1830. Do not block or stand outside the graveyard here before 1830.

## **NARROW LANE | BROCKLEY ROAD**

From Brockley Social Club to Brockley Barge, bus lane is very narrow and possible risk of collision. Extra care and caution at all time.

## **ROAD LAYOUT | SHARDELOES RD JUNC VESTA ROAD**

Road layout, roundabout, bus stop, shelter. Care and caution when serving stop and when accessing the roundabout.

# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **PARKED VEHICLES | SHARDELOES RD**

Residential area and vehicles parked throughout on both sides. Care and caution. Be aware of pedestrians.

## **LANE DISCIPLINE | MARQUIS OF GRANBY BUS STOP**

Bus stop T towards Brockley Rise. Three lane traffic in the same direction. Care and caution when moving out from the bus stop and crossing towards the further offside lane. Proceed one lane at a time.

## **HAZARDS | SHARDELOES RD JUNC LEWISHAM WAY**

Lack of a green man for pedestrians. Trees in Shardeloes Road. Care and caution. Be aware of pedestrians.

## **PEDESTRIANS | GOLDSMITHS UNIVERSITY NEW CROSS**

Aske Schools. Volume of pedestrians, students crossing. Extreme care and caution during school hours and lunch times. Be vigilant for students crossing the main road to access bus stops and Overground Station.

## **VOLUME OF PEDESTRIANS | THE VENUE NIGHTCLUB**

High volume of traffic and pedestrians. Large volumes of traffic and pedestrians build up in this area during weekend nights and early mornings. Drivers should be extra vigilant for erratic behaviour from revellers.

## **COMMUTERS | NEW CROSS GATE OVERGROUND**

Large volumes of pedestrians crossing the main road. Watch out for cyclists.

## **PEDESTRIANS | NEW CROSS BUS GARAGE**

Pedestrians crossing where there is no designated crossing, major road junction, pedestrians, cyclists, motorists. Additional care and caution for vehicles manoeuvring, drivers disembarking and run in staff. Buses must enter using the gate and adhere to caution when turning and exiting. Buses must not u-turn on the main road.

## **LANE DISCIPLINE | OLD KENT RD JUNC POMEROY STREET**

Near BP petrol station. Traffic changing lanes at last minute. Extra care and caution especially towards Brockley Rise.



## LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



### **EMERGENCY VEHICLES | OLD KENT RD FIRE STATION**

Cycle lanes. Be vigilant for emergency vehicles exiting the station.

### **LOW TREES | OLD KENT ROAD JUNC TRAFALGAR AVE**

Low trees. Look out for low trees when approaching Trafalgar Ave stop.

### **PEDESTRIANS AND CYCLISTS | OLD KENT ROAD FLYOVER**

Bricklayers Arms. Pedestrians crossing where there is no designated crossing, cyclists. Care and caution. Beware of pedestrians. Look out for cyclists.

### **LOW TREES | NEW KENT ROAD JUNC RODNEY PLACE**

Trees too close to the road. Care and caution especially during peak hours.

### **ROAD LAYOUT | NEW KENT ROAD JUNC LONDON ROAD**

New road layout at traffic lights. Turning right onto London Road from New Kent Road. Also, from London Road to New Kent Road, beware of cyclists and lost motorists filtering through. Extreme care and caution must be exercised.

### **PEDESTRIANS | LONDON ROAD ELEPHANT & CASTLE**

Pedestrians crossing where there are no designated crossing including cyclists. Take extreme care and caution in this area. Be aware of cyclists.

### **CYCLISTS | ST GEORGE'S CATHEDRAL**

Westminster Bridge Road junction with Waterloo Road. Road layout. Take extreme care and caution in this area. Be aware of cyclists.

### **VARIOUS HAZARDS | WATERLOO BRIDGE**

Other road users, cyclists, tourists, low bridge (Strand underpass). Beware of cycle lane, pedestrians and other traffic.

### **PEDESTRIANS AND CYCLISTS | STRAND / ALDWYCH**

Cyclists, tourists, London School of Economics. Extreme care and caution with pedestrians, cyclists, and other road users.

### **NEW STAND ARRANGEMENT | ALDWYCH STAND**

Stand arrangements, cyclists. Look out for cyclists when accessing the stand. Use correct stand arrangement and do not block bus stop.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

DO NOT USE  
**MOBILES OR  
HEADPHONES** IN  
BUS MOVEMENT  
AREA

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

HYBRID BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

THINK FIRST AND



# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 172 | CURTAILMENT ABBREVIATIONS:

<b>ALD</b>	Aldwych, East Arm	<b>WAT</b>	Waterloo, Concert Hall
<b>WCR</b>	Waterloo, Cornwall Road	<b>EC</b>	E&C, Borough Road
<b>NKR</b>	E&C, New Kent Road	<b>BA</b>	Bricklayers Arms
<b>NXS</b>	New Cross, Sainsbury's	<b>NX</b>	New Cross Garage
<b>BC</b>	Brockley Cross	<b>BR</b>	Brockley Rise

### FACILITIES | THROUGHOUT THE ROUTE

- **Aldwych stand.** TfL facility.
- **Brockley Rise stand.** TfL facility (24 hour use).

If you require a toilet facility along the route, please inform iBus immediately.

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE  
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault

# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

A series of horizontal dotted lines for writing notes.